

Cleaning stubborn blockages from Epson Printheads

Poor print quality can normally be overcome by performing 1 or 2 printhead cleans via the Printer Maintenance tab. (Right click on your printer icon and go to Printing Preferences to locate these functions). A Nozzle Check prints a small pattern that can be compared to the computer screen to see if all colours are printing correctly. Ensure you have your Epson printer set to Photo quality and that the paper type is Epson Matte. These are Kopykake's advised settings.

If none of the above fix the problem then the final option is to clean the printhead using Windex. Run the Change Cartridge procedure to move the printhead to the centre and remove the problem cartridge.



Using a large syringe with a piece of small plastic hose attached (about 15cm) draw up about 1/3rd of a syringe of Windex.

(We can supply a syringe on request but it will take a couple of days in the post).



Push the end of the plastic hose onto the inlet prong sticking up within the printhead. This is the prong that pierces the cartridge and draws the ink through.

Now very SLOWLY inject ¾'s of the Windex into the printhead.



Leave the syringe attached and wait for some time – preferably overnight – for the Windex to do its job.

Slowly squeeze through the last bit of Windex.

Remove the syringe hose and clean up any excess moisture with a cotton bud or tissue. Reinsert cartridge (or repeat procedure for other colours if necessary).

Run Printhead Cleaning 2 or 3 times to draw the Windex into the storage sponge below the printhead. Using paper, print off a few dummy images until all colours are once again flowing freely.